Privacy Policy Statement and Personal Data Collection Statement

Privacy Policy Statement:

The company, **Paradox Management Limited**, respects personal data privacy. The company's policy is to comply with the code of practice of the Personal Data (Privacy) Ordinance (the "Ordinance") and the related code of practice that is periodically issued by the Office of the Privacy Commissioner for Personal Data. The company will ensure that employees comply with the policies and practices set out in this statement and maintain appropriate security and confidentiality standards.

Collection of Personal Data Statement:

1. The company collects personal data in order to handle, follow up on enquires submitted by clients, or to provide clients with products and services.

The personal data collected by the company may include:

- I. <u>Client's name</u>
- II. Client's title
- III. Client's company name
- IV. Client's occupation
- V. Client's education
- VI. Client's contact number
- VII. Client's email address
- VIII. Client's address
- IX. Client's examination subjects
- X. Client's examination dates
- XI. Client's examination results
- XII. Data obtained from the normal conduct of business with the client
- XIII. Client's identity card number or passport number
 - (i). only applicable for Cheque payments and refund procedures

2. The personal data collected will be used for the following purposes:

I. To confirm the client's identity

The personal data used may include the following:

- (i). <u>Client's name</u>
- (ii). Client's contact number
- (iii). <u>Client's email address</u>

II. To respond to client's enquiries

The personal data used may include the following:

- (i). <u>Client's name</u>
- (ii). <u>Client's occupation</u>
- (iii). <u>Client's education</u>
- (iv). <u>Client's contact num</u>ber
- (v). <u>Client's email address</u>
- (vi). Client's examination subjects
- (vii). <u>Client's examination dates</u>

III. To promote the company's products and services

The services provided by the company may include the following:

- (i). Examination-related review materials
- (ii). Examination-related courses
- (iii). Private tutorial services
- (iv). Academic consultation
- (v). Consultancy services
- (vi). Vocational referral

The personal data used may include the following:

- (i) Client's name
- (ii) Client's title
- (iii) Client's company name
- (iv) Client's occupation
- (v) Client's education
- (vi) Client's contact number
- (vii) Client's email address
- (viii) Client's address
- (ix) Client's examination subjects
- (x) Client's examination dates
- (xi) Client's examination results
- (xii) Data obtained from the normal conduct of business with the client

3. The rights under the Personal Data (Privacy) Ordinance are not restricted. This statement does not exhaust any rights of the parties under the Ordinance. 4. The rights of the client It is not statutory for the client to provide the company with personal data. Clients have the right to: ١. know if the company possesses your personal data II. require the company to provide a copy of the data possessed; and III. require the company to correct data possessed. When the company is handling requests for access to, or corrections of data, it will verify the identity of the person making the request to ensure that he/she is entitled to make the claim legally. Hence, the company may require the person to provide his/her proof of identity (for instance, to produce his/her Hong Kong identity card or other identity verification documents). 5. The provision of personal data is entirely voluntary. If the personal data provided is not sufficient, the company may not be able to provide the client with the necessary services or respond to the client's enquires. 6. By signing this statement, the client authorizes the company to use the client's data in a reasonable manner in the business relationship. **Paradox Management Limited Client's Signature** Date: